

Module 12, Lesson 4 Quiz:
Counseling a Group

1. Good group leaders are assertive. This means that they:
 - a. Are mindful to give all participants equal floor time
 - b. Ask probing questions and take the conversation to a deeper level
 - c. Intervene with quick redirection when things go in an unexpected direction
 - d. **Demonstrate confidence and control situations to keep the group on track**

2. Good group leaders are flexible. This means that they:
 - a. Demonstrate confidence and control situations to keep the group on track
 - b. **Even if things don't go as planned, still deliver an amazing group experience**
 - c. Use humor to keep the energy light and upbeat
 - d. Ask probing questions and take the conversation to a deeper level

3. If you want to draw a participant out and get them engaged and participatory, you might ask:
 - a. **"How so?"**
 - b. "Did you have breakfast today?"
 - c. "Where did you get the green beans?"
 - d. "Did you enjoy the workout?"

4. The stacking technique is used to organize the flow of a group, and you may hear:
 - a. "Mark talked about eating carrots at the tailgate and then Andrew suggested bringing a fruit plate"
 - b. **"We'll have Mark go first and then Andrew, you're on deck to speak next."**
 - c. "Does this topic raise any questions for anyone?"
 - d. "Who here has had a similar experience to Mark?"

5. What is the best way to handle latecomers in a group?
 - a. Do not allow them to join
 - b. Allow them to join but have them tell you why they're late
 - c. Allow them to join and catch them up immediately on what they missed
 - d. **With consistency, in a way that works for the group and the group leader**