

Module 12, Lesson 2 Quiz:

Resistance to Change

- 1. Clients may often be resistant to change. If the client lacks competence:
 - a. They don't know how to or believe that they can do what they need to do
 - b. They are questioning the benefits of doing the work
 - c. They deeply link their identity to their food culture
 - d. They don't believe we're going to help them on their journey
- 2. Clients may often be resistant to change. If the client is hardwired:
 - a. They don't know how to or believe that they can do what they need to do
 - b. They are questioning the benefits of doing the work
 - c. They deeply link their identity to their food culture
 - d. They don't believe you are going to help them on their journey
- 3. True or false. If you have a client who is resisting the behavior change that you both want him to adopt, it may be a good strategy to ask him about it directly, especially if he is low context.
 - a. True
 - b. False
- 4. If your client wants to negotiate in their process of adopting new behaviors, they may benefit from which strategy?
 - a. Asking directly
 - b. Collaborating
 - c. Making small goals
 - d. Looking for motivation

